



# Jaime Engo

User Experience Researcher

## Profile

"Give the user a platform where can easily give you constant feedback about the product"

## Employment History

### Freelance Photographer

June 2018 — Present

UX solutions for real estate companies. Interior Design Photography. Modeling 3D virtual tours with VR&AR Video tour of the property, edition and post-production

### User Research Team at Onefootball, Berlin

October 2017 — November 2019

- Make sure to represent Onefootball as a user centered company that cares about their users
- Make sure to be the voice for our users within the Product Design team
- Create and optimize processes that ensure the effective and efficient delivery of high-quality products
- Make sure to report (urgent) issues to the responsible teams
- Make sure to support user research, raise awareness for UX problems and suggest topics for further investigation

### Franchise Manager at Socketines, Berlin

March 2015 — March 2017

- In charge of the Franchisee from all operational and logistic movements in Germany.
- Brand Marketing and social networks in Berlin Germany.
- Market acquisition in the German region and communicative representative.
- Responsible for the sales area in the stores, including the supervision of sales associates.

### Account Manager at The Phone House España, Madrid

October 2013 — July 2014

- Manager of 185 franchises distributed throughout Spain.
- Issuing bonds, payments and vouchers to the franchises giving them a detailed budget.
- Achieving really good skills in Excell Finance and Citrix Access.

## Education

### Economics, Universidad Carlos III de Madrid, Madrid

September 2008 — June 2013

### Economics Exchange Program, Universität Mannheim, Mannheim

September 2011 — July 2012

## Details

[j.engomorales@gmail.com](mailto:j.engomorales@gmail.com)

## Links

[Interior Design Photography](#)

## Skills

Adobe Lightroom

Zendesk

Sketch

Survey Monkey

Keynote

Management Skills

CRM

## Languages

Spanish; Castilian

English

German

## Hobbies

Football, Photography, Cooking, Diving & Bouldering